JORDAN WAITE

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OBJECTIVE

Highly experienced IT Systems Engineer looking to transition to DevOps Engineer role.

EXPERIENCE

Sr. Systems Engineer   Funimation Global Group
October 2016 – Present   Flower Mound, TX

- Top escalation point for all IT Infrastructure and Production IT issues
- Designed, built, and administrated virtual, bare-metal, and cloud-based infrastructure (Azure and AWS)
- Served as primary security officer, working closely with Sony Global Security
- Primary Network administrator. Maintained and configured all switches, routers, WAPs, vlans, etc.
- Worked closely with Production IT and Dev Team to build reliable and effective solutions for unique challenges
- Created and maintained documentation for systems and processes to be used by IT and end-users
- Created scripts to automate various backend processes and systems utilizing PowerShell and Bash
- Lead projects to replace / upgrade / supplement aging infrastructure and applications.
- Head project to move to new office and open new office in CA.
- Designed and implemented Covid19 WFH plan to support entire company working remotely
- Created custom reporting for management to track WFH numbers

Sr. Network Admin   DSS Research
2015 – 2016   Fort Worth, TX

- Managed network equipment, including firewalls, mail gateways, RDP proxies, load balancers, etc.
- Managed and maintained SAN and VMWare farm
- Worked closely with Dev Team to migrate core services from IIS 6 to IIS 8.5
- Lead project to migrate call center to new VoIP and POTS services

IT Administrator   WellnessPointe
2008 – 2015   Longview, TX

- Lead project to migrate to Cisco Call Manager (v9) with unified messaging from ancient PBX
- Managed & maintained all network equipment including Cisco switches, routers, and security appliances, Wi-Fi, etc.
- Implemented, managed, and maintained VMWare farm, SAN, and Citrix XenApp 6. Virtualized existing servers
- Tier 3 support for all technical issues
- Manager to 3 person IT team
- Designed and implemented various databases and websites for internal use and collaboration with area hospitals

Contract IT Specialist   ESA Technologies
2004 – 2008   Longview, TX

- Provided on-site and remote IT services for ~30 area businesses running a variety of different software platforms
- Designed and implemented Cisco IPsec and OpenVPN SSL VPNs
- Performed on-prem and remote Penetration Tests. Provided non-technical overviews, and high-tech detailed reports
- Remediated any security vulnerabilities found and taught security best practices to clients
- Served as Network and Systems Admin for mixed Windows (Active Directory) and Linux network

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Certifications

- AWS Certified Solutions Architect Associate (2018)
- SonicWall CSSA (2016)
- Microsoft Windows 2000 (2003)
- Network+ (2003)
- A+ (2003)

Technical Skills

Just a small sampling of some notable skills

10+ Years:

- Microsoft Windows (3.1 – 2019)
- Linux (Was an Assistant Admin for PHLAK distro)
- Cisco routers, switches, WAPs, ASAs
- Microsoft Exchange (5.5 – 2013)
- Apache, IIS
- Batch and Bash scripting
- SAN / NAS (Quantum StorNext, Dell Compellent/Equallogic, Avid Nexus)

5+ Years:

- Apple MacOS, iOS
- PowerShell scripting
- Dell EMC and Force10 switches
- Brocade Fiber Channel Switches
- Aerohive WAPs
- HTML, CSS, PHP, Javascript
- SQL (MSSQL, MySql, Postgresql)

3+ Years:

- Amazon Web Services (Certified Solutions Architect – Associate)
- Microsoft Azure
- Fortinet FortiGate
- SonicWALL Firewalls (Certified SonicWall Security Administrator)
- Cisco Call Manager 9x
- C#, Python
- Jenkins CI/CD

References

Richard England - Director of IT, Funimation
903-424-5088 - richard.england@funimation.com

Matt O'Hara - Production IT Manager, Funimation
214-425-5330 - matthew.ohara@funimation.com

Robert Carson - Director of IT, WellnessPointe
541-214-3142 - robert.carson@wellnesspointe.org